2015

CIT re-organized to support technology-enhanced learning initiatives
A new Education IT unit formed. It consists of animators (2D and 3D), graphic designers and editors that can be ‘seconded’ to work on cross-functional projects across all teams. A dedicated video production team for iBLOCs (blended learning) and instructional videos was created out from the Multimedia team. CIT’s Education Technology team was strengthened with 6 Educational Technologist.

Campus-Wide e-Learning Week
e-Learning Week from 9th to 13th of March 2015 was held campus-wide. All lectures, tutorials and seminars was conducted online. Over 65% of NUS faculty extensively used IVLE comprehensively for this e-learning week.

CIT is the Project Lead in assisting faculty in developing iBLOCs, iMOOCs and MOOCs.
For each iBLOCs (internal blended learning online course), iMOOC and MOOC developed by faculty, CIT’s Educational Technologist collaborates closely with CDTL’s Instructional Designers to manage, support and implement these modules on time.

To date from 2013, CIT has collaborated with CDTL to launch 6 MOOCs (including 2 specialization MOOCs) and 70 iBLOCs. A campus-wide Quantitative Reasoning (QR) blended learning module was launched on schedule for Semester I 2015/2016. About 3,000 students are expected to take this QR module.

2015

CIT has installed LightBoard to facilitate iBLOC recording for STEM topics
‘Lightboard’ at Practice Room 1, Stephen Riady Centre, University Town. The Lightboard allows instructors to face the camera while also writing on a transparent (glass) surface. Viewers see an instructor facing them and writing in the proper way – similar to an instructor teaching a class. This setup allows instructors to illustrate lessons with a diagram or explain a formula without blocking the written content with their bodies and without turning their backs to their students. This technique is especially relevant to STEM topics.
2015

**New User Experience Interface for IVLE launched in July 2015.**
This interface emphasis is on simplicity, consistency and follows a responsive web design to support viewing on multiple devices. IVLE now incorporates Yammer for social media collaboration.

CIT consolidated into one office
CIT has renovated its office at Computer Centre to incorporate its Multimedia Team from House 11. This will save CIT significant cost in managing separate offices and boost and reinforce CIT’s organizational culture. Renovating will also incorporate upgrading University Town’s recording booth and offices.

CIT is ISO 9001:2008 certified
CIT is ISO 9001:2008 re-certified for another 3 years. The objective for this external audit completed in June 2015 is to ensure CIT’s video production, conferencing, webcast lecture, courseware development and University Town audio-video services are certified for ISO’s quality management framework and business continuity.
2015

**NUS offers new public relations programme through Coursera**

NUS has introduced a new online specialisation programme in Public Relations for Digital Media. It is the University's latest massive open online course and first online specialisation programme of its kind to be offered through Coursera. The programme which is offered by the Department of Communications and New Media at the NUS Faculty of Arts and Social Sciences, will start from 15 September 2015. NUS will be introducing another new online MOOC on 28 September 2015 titled ‘Superhero Entertainment’, which will examine the social and cultural significance of superhero comic books and films. CIT is project managing and developing both courses. In total NUS has launched 4 MOOCs and 2 Specialisation MOOCs since 2014.

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**Public Relations for Digital Media Specialisation**
- Launched Course in Sep 2015
- On-demand with auto-cohort feature
- Audit or Paid/Premium grading

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**Superhero Entertainments**
- On-demand with auto-cohort feature (2015 & 2016)
- As at 3 May 2016 : > 5.4K enrolled from 124 countries

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**Effective Communication in the Globalised Workplace**
- Launched Course in Jan 2016
- On-demand with auto-cohort feature
- Audit or Paid/Premium grading

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**Reason & Persuasion: Thinking Through 3 Dialogues by Plato**
- 3 runs from 2014 to 2016; session-based (2014 & 2015); on-demand/auto-cohort (2016)
- > 53K enrolled from 100 countries

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**Unpredictable? Randomness, Chance & Free Will**
- Session-based; 1 run in 2014
- > 39K enrolled from 124 countries

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**Write Like Mozart: An Introduction to Classical Music Composition**
- 3 runs from 2014 to 2016; session-based (2014 & 2015); on-demand/auto-cohort (2016)
- > 53K enrolled from 100 countries

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2016

**CIT facilitates single-seating secure high-stakes e-exam at MD1 building.**

The MD 1 building features a hall that can accommodate an entire cohort of medicine students. Another important aspect is CCE’s implementation of a high-density wireless (HD Wi-Fi) network in the MD 1 exam hall. The HD Wi-Fi network enables a stable and high-bandwidth connection for each of the 300 or so students taking the exam.

At the same time, improvements in e-exam software (Examsoft) allowed students to use their own laptops. The Yong Loo Lin School of Medicine considered the single-seating e-exam pilot to be a success. Less than 1% of students experienced technical issues. Of these, none was insurmountable.

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MBBS Exam: 4th March 2016
2016

**Virtual Role-Play for Real-Life Skills**
CIT collaborated with Computer Centre and Department of Pharmacy to develop an innovative 3D multiplayer online virtual reality role-playing game to equip NUS Pharmacy students with practical skills for professional practice.

PI: Dr. Kevin Yap and Dr. Yap Kai Zhen from Dept. Pharmacy.
Computer Centre: Mr. John Yap Yin Gwee and CIT: Mr Uday Satyamohan Athreya

Set in a futuristic post-apocalyptic world, the online game requires students to take on the role of pharmacist avatars and interact with virtual patients while embarking on a mystery mission, such as saving the world from a plague that transforms humans to zombies. The game offers varying levels of difficulty and allows students to dictate their own fate through a "choose your own adventure" format in which virtual patients will react according to how the students respond.

By engaging in role play, the students gain a better understanding of their patients’ medical conditions, after which they will undertake tasks applicable in real-life pharmacy practice. These tasks include processing prescriptions, prescribing over-the-counter treatments, developing a pharmaceutical care plan for the patient, as well as counselling patients.

**Engineering Self-Recording Room**
A fifth self-recording room on campus was initiated at the Faculty of Engineering to support the University’s technology-enhanced learning initiative. The Engineering self-recording room is located at Block EA-05-18E.

**TeamUp – the new social messaging service from CIT.**
The Centre for Instructional Technology (CIT) has launched a social messaging service called TeamUp. TeamUp is a Slack alternative but used to support teaching and learning at NUS.

TeamUp allows you to create teams with whom you can chat, exchange links and files. This can be done via web, mobile or desktop apps.

Unlike other chat apps, you need not share your phone number to use it. Also, replies to messages can be threaded so that communication is kept in context.

In TeamUp, you can group chat with everyone in a team. For large teams, you can set up smaller, private groups. Like most messaging services, you can also direct message other members in your team.

The service is open to staff and students. TeamUp can be used for modules, projects or any other situation where group communication is needed.

As at Nov 2017,
- TeamUp for staff has 509 users, 83 teams and 343 groups.
- TeamUp for students has 1,629 users, 75 teams and 436 groups.

As at March 2018
- TeamUp for students has 2,132 users.
2016

**New Student Feedback System.**
CDTL launches new student feedback system called Blue Explorance that is integrated to IVLE via LTI.

**Designing blended learning environments that engage students.**
CDTL and CIT conducted a course to NUS faculty on how to teach, actively engage students in a blended learning format. The course itself was conducted in a blended learning mode and by the end of the course, participants will develop a unit of a module and present a prototype on 10th November 2016. Next session is scheduled to be conducted in July 2017.

**6th APRU Education and Research Technology Forum 2016.**
Computer Centre and CIT is co-hosted and co-organised the 6th APRU Education and Research Technology Forum 2016 that was held on the 17th and 18th of November 2016 at the Education Resource Centre, University Town. More information on the conference is at [http://nus.edu.sg/apru](http://nus.edu.sg/apru). About 50 participants from various APRU universities participated in this forum.

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**Courseware and Special iBLOCs Developed in 2016**

- **Gamification Courseware for IEM1201S (Masculinities on Film)**
  With Tan Yuen Ling Lynette (CELC) to gamify certain aspects of her module IEM1201S.

- **Vascular Plants in Virtual Reality**
  With Prof. Hugh T.W. Tan from the Dept. of Biological Sciences to create a wiki site on Vascular Plants. This wiki site contains the shapes and structures of 24 plants digitized in 3D images. Student can view the plants parts through 360 degrees for each representative species for each of the nine vascular plants in the plant kingdom. It will help student better appreciate plant structures.
2016

• QPillar iBLOC Modules
  http://www.nus.edu.sg/registrar/general-education/important-information-for-students.html

  o GER1000 Quantitative Reasoning
    This module aims to equip undergraduates with basic reasoning skills on using data to address real
world issues. What are some potential complications to keep in mind as we plan what data to collect
and how to use them to address our particular issue? When two things are related (e.g. smoking and
cancer), how can we tell whether the relationship is causal (e.g. smoking causes cancer)? How can we
use data to do projection and scenario planning? Can quantitative reasoning help us deal with
uncertainty or elucidate complex relationships? These and other questions will be discussed using real
world examples.
  About 3,000 freshmen take this module every semester.

  o GEQ1000 Asking Question
    There are many ways to ask questions, and many kinds of questions that different disciplines
investigate. For a start, this module introduces six dominant modes of questioning from the perspective
of computational thinking, design thinking, engineering, philosophy, science, and social sciences. These
six perspectives serve as a starting point to introduce all undergraduate students to different modes of
questioning across these disciplines, and provide an initial exposure to how scholars from these
disciplines pursue specific lines of questioning of everyday issues.
  About 3,000 freshmen take this module every semester.

IT Strategic Plan for Teaching and Learning: 2017 – 2019
CIT in collaboration with NUS Provost Office and NUS’ Technology Enhanced Task Force has crafted the IT
Strategy Plan for Teaching and Learning. This plan is part Computer Centre’ campus-wide IT Strategic Plan
for 2017 - 2019. The main initiatives in this plan for Teaching and Learning are:-

<table>
<thead>
<tr>
<th>Proposed Initiatives</th>
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<tbody>
<tr>
<td>• Transforming NUS’ learning management system to an open and extensible learning platform.</td>
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</table>
| • Support an eco-system to allow faculty to explore, innovate and take risk in developing new
  education applications that can yield good learning outcomes. |
| • Digital assessments for authentic assessments and individualized feedback. |
| • Create opportunities for social collaboration and peer learning among students and between students
  and faculty. |
| • Encourage initiatives that support in-class engagement, discussion and feedback. |
| • Launch educational repositories to support educational research, learning analytics and curated re-
  usable content. |

Office 365 for NUS Staff
Following on the footsteps of Office 365 for students, Computer Centre has now officially launched Office 365
for all NUS staff. CIT is supporting Office 365 for teaching and learning - Microsoft Sway, OfficeMix, Video
and OneNote.
Computer Centre Initiative

2017

Learning to Learn Better
CIT is collaborating with ALSET to develop an online module for NUS students on the topic ‘Learning to Learn
Better’ scheduled to be launched in August 2017. A 2nd course called ‘Learning to Choose’ will be launched in
August 2018.
2017

e-Assessments re-branded to Digital Assessments
To reflect CIT’s mission in advocating the use of technology for both formative and summative assessments to bring about real world benefits to all parties. Digital Assessments using ExamSoft for NUS is now hosted on servers located in Singapore, giving everyone much faster access to ExamSoft from Singapore. In 2016/2017 Semester I, 5,000 students did digital assessment vs. 2,000 in 2015/2016 Semester I.

https://library.educause.edu/resources/2016/6/2016-students-and-technology-research-study

CIT participated in ECAR’s 2017 Student Technology Preference Survey. The survey will give an indication of NUS student’s orientation towards technology, the number and type of devices they own and the extent they use these devices in their academic work. The survey is scheduled to run from 1st February 2017 to 28th April 2017.

Microsoft Office 365 Seminar for Teaching and Learning.
As NUS staff and students are on Office 365, CIT and Computer Centre co-organised a series of seminars for staff on how to use Office 365 tools to organize, collaborate and engage with students and fellow educators. This seminar covered tools like OfficeMix, Sway, OneNote and Video. The 1st seminar is scheduled for February 23rd 2017.

Module Trailers for all General Education (GE) modules by Jan 2018.
Module trailers are 2 minute short videos that will give students a preview of the GE module’s offerings. The aim is to excite student about the modules and to dispel fears or uncertainty among students who want to sign up for your module. (http://cit.nus.edu.sg/module-trailers/)

Examples:
GEQ1000:
https://mediaweb.nus.edu.sg/Panopto/Pages/Viewer.aspx?id=98ca97c8-33b9-4425-8a17-9c4fc6de501c
GEH1049:
https://mediaweb.nus.edu.sg/Panopto/Pages/Viewer.aspx?id=a75def69-37b5-4927-9e54-aa211a30286e
GEH1070:
https://mediaweb.nus.edu.sg/Panopto/Pages/Viewer.aspx?id=08ef8a65-3f09-4550-b7e8-61746493ae7d
GES1027:
https://mediaweb.nus.edu.sg/Panopto/Pages/Viewer.aspx?id=e7f321c2-66b1-438a-93d0-19b30ba10274

NUS Technology Experience Day
25th April 2017 from 2 p.m. to 5.30 p.m. at CDTL.
Provost Office, Computer Centre, CIT and CDTL co-organised the NUS Technology Experience Day. The aim of this inaugural event is to inspire and encourage faculty to experience first-hand technology tools that can enhance and create a positive impact to teaching and learning. (http://www.cit.nus.edu.sg/tech-day/)

Centre for English Language Communication (CELC) Self-Recording Room
A sixth self-recording room on campus was launched at CELC to support the University’s technology-enhanced learning initiative. This room is located at CELC building, room 02-14.
2nd Blended Learning Course
A 2nd Blended Learning Course was conducted by CDTL and CIT from 28th Sept to 16th Nov 2017. Topics covered include:
- What is blended learning, flipped classroom, constructive alignment and ILOs (Part 1).
- Constructive alignment & ILOs (Part 2) and digital assessment for blended learning
- Designing learning activities to promote deep learning
- Peer review on lesson plan
- Development of a prototype based on the lesson plan – storyboarding & principles of designing multimedia
- Gallery walk on presentation of prototypes by participants and peer review of prototypes.

Technology Enhanced Learning Conference 2017
NUS hosted TEL2017, the 2nd National Conference on Technology-Enhanced Learning at University Town on 21 and 22 November. The Centre for Instructional Technology (CIT) was part of the organizing committee of this two-day event. We hope that participants gained insights and created lasting connections at the event.

Zoom for Online Teaching and Meetings
Zoom is a cloud-based conferencing service that offers the ability to create high-quality online meetings, classes, and events that leverages instant messaging, video conferencing, breakout rooms, screen-sharing, and whiteboards. Faculty can hold virtual office hours and invite remote guests into the classroom for a presentation and staff can work from home while keeping in touch and participating in staff meetings.

All faculty and staff can use this service and will login with their NUS credentials. Outside participants can join via a sharable URL, and the meetings can be restricted to invited users or even further protected with a password unique to the meeting itself.

2018 CIT January 2018 Newsletter.
CIT’s newsletter for January 2018 identified three services that will make an impact to teaching and learning at NUS. These are TeamUp for collaboration and communication, digital assessments with Examsoft and a new conferencing tool called Zoom.
Workshops planned for Semester I 2017/2018: (a) Panopto for Teaching and Learning; (b) Digital Assessment Workshops and (c) Microsoft Teams Train-the-Trainers course on Microsoft Teams on 21st March 2018.

**NUS’ Next Generation Digital Learning Platform LumiNUS is here**

NUS students and staff are familiar with IVLE, which has been a part of campus life since 1999. Soon, this will change. A new learning management system (LMS), LumiNUS, will be launched. Over the course of the next two years, LumiNUS will become the place for teaching and learning online in NUS. This will be a significant change for the entire campus community. As such, CIT has phased the LumiNUS rollout over several semesters.

IVLE has been indispensable to thousands of students and staff over the years, but it has grown long in the tooth. To support teaching and learning effectively, CIT has had to redesign the LMS from the ground up. Unlike previous IVLE upgrades and refreshes, this one is a clean break from the past.

AY 2019/2020 LumiNUS will go into production and IVLE will become read-only.

**Digital Assessment Progress Update**
View slides on digital assessment initiative launched by CIT.
For AY 2017/18 Semester 1, 425 online examinations was conducted out of which 78% was for continuous assessment (CAs) and 22% was for final examinations. Approximately 9,400 students took that CAs and final examinations online. This is a 40% increase over AY 2016/17 Semester 2 where 6,600 students took their CAs and final examinations online.

Module with Web Lectures : AY 2017/2018

About 80% of NUS lecture theatres have had their cameras upgraded to support full High Definition (HD) by January 2018. This will enhance the quality of web lecture recordings.

Mixed Reality MakerSpace
CIT has collaborated with Provost Office (Prof. Erle Lim), and NUS Library to create a virtual/mixed reality makerspace. Located at NUS Library, this makerspace will provide a sandbox for faculty and students to test-drive the latest virtual/mixed reality hardware, software and 3D printing. This is makerspace is scheduled to be launched in June 2018.

Figure 2: Mixed Reality Makerspace in NUS Library
**Singapore Mixed Reality Hackfest on 9-12 April 2018**
CIT participated in this Hackfest organised by Microsoft Singapore with NUS IT to expose CIT staff to mixed reality technologies and techniques.

![Hackfest Workshop](image)

Figure 4: Hackfest Workshop


**One Button Recording Studio.**
CIT is collaborating with NUS Library to locate a one button recording studio at NUS Library. This one-button recording studio targeted at students is to allow them to self-record for project presentations and video resumes.

**CIT successfully re-certified for the ISO 9001:2015 standard**
CIT has been successfully re-certified for the ISO 9001:2015 standard from June 2018 - May 2019. The re-certification covers the main areas of CIT services namely multimedia productions, management of CIT studio, University Town audio-video support and system and server administration of CIT services.

**CIT hosts UNLEASH participants**
CIT hosted about 40 UNLEASH participants who are in Singapore for the UNLEASH Innovation Lab from May 30th to June 6th 2018.
UNLEASH is a global innovation lab, convening 1,000 carefully selected millennial thought leaders from more than 100 countries, who will collaborate on ideas and solutions to help achieve the UN Sustainable Development Goals (SDGs). Singapore is the official host of UNLEASH 2018. Visit the [UNLEASH Innovation Lab website](https://unleashlab.com/) for more information on the programme.
NUS launches the L3 programme for NUS Alumni.

**NUS Lifelong Learners (L³) Programme**

**WHO**

All NUS Alumni

**WHY**

Lifelong Support for Alumni

**WHAT**

Courses, Graduate Diplomas, Second Degrees, Master's Degrees

- The new NUS Lifelong Learners (L³) programme offers a comprehensive, curated catalogue of skills-based, industry-relevant courses.
- NUS Continuing Education and Training (CET) courses, beyond the publicly available SkillFuture Series, will be offered. They include courses currently offered to NUS students, as well as those designed specifically for adult learners.
- Alumni may choose to stack up these courses into qualifications such as Graduate Diploma, or even Bachelor’s or Master’s Degrees.
- Courses will be delivered through blended-learning pedagogies which combine traditional teacher-led classroom instruction with independent student learning outside the classroom using online materials.

**WHEN**

Launching in August 2018
Applications open 1 July 2018

NUS becomes a charter member on edX

NUS signs up as charter member for edX. As part of this collaboration, all of edX’s more than 2000 courses - from all of their more than 110 partner institutions will be made available to NUS students. NUS will also be mounting some of its blended learning courses (IBLOCs) on edX (the NUS edX portal will be called NUSx), as well as creating some new MOOCs for edX.

scale.nus.edu.sg/AlumniLifeLongLearning/index.html